



HFI LLC
59 Gender Rd.
Canal Winchester, OH 43110
614-491-0700

10/31/2018

TO WHOM IT MAY CONCERN,

Don Milnor worked at HFI for 12 ½ years, during which time he held the positions of Support Analyst and Systems Developer, doing an exceptional job in all of them.

As Support Analyst, he was a very hard worker, always going from request to request, fixing, adjusting and helping our users as required. He not only helped our associates in the US, but in our locations in Mexico as well and was frequently putting extra hours constantly making sure his work was finished.

During his time as Business Analyst he was behind the support and maintenance of our corporate-wide QMS. He did a very good job making sure this application was fully operational and aligned to our business.

As a Systems Developer, he developed applications for different areas in our company, always updating himself and trying to create the most efficient application possible. He developed add-ons for our ERP Software, always doing a great job with his deliveries.

HFI has Manufacturing Locations in Mexico, so Don's ability to speak Spanish made a big difference talking to our associates in their own language. This increased the efficiency of his deliverables and support.

Don documented all his work across the years in the different positions he had, and he made it available at all time to his team members, making it very easy for any team member to help supporting any of Don's assignments at any time.

Don Milnor is easy to work with and performs very well under management. He will be an excellent addition to any organization.

A handwritten signature in black ink, consisting of several overlapping, sweeping strokes that form a stylized, abstract shape.

Jesus Espinoza
IT Corporate Manager